

# The new NHS MUR form: an update for GPs and Practice Managers

## MUR BASICS...

### What is the Medicines Use Review (MUR) & Prescription Intervention Service?

It is the first service in the Advanced level of the NHS Community Pharmacy contract. It is a structured review that is undertaken by a pharmacist to help patients to manage their medicines more effectively.

The MUR involves the pharmacist reviewing the patient's **USE** of their medication, ensuring they understand how their medicines should be used and why they have to take them, identifying any problems and then providing feedback to the prescriber via the NHS MUR form. The patient also receives a copy of this form.



### An MUR is a way to:

- improve patients' understanding of their medicines;
- highlight problematic side effects & propose solutions where appropriate;
- improve patients' adherence to therapy; and
- reduce medicines wastage, usually by encouraging the patient to only order the medicines they require.

### An MUR is not:

- a full clinical review;
- an agreement about changes to medication;
- a discussion about the medical condition beyond that which is needed to achieve the above objectives; or
- a discussion on the effectiveness of treatment based on test results.

## THE NEW NHS MUR FORM

During 2006/07 PSNC and the Department of Health conducted a review of the NHS MUR form. The aim of the review was to streamline the form in order to make it more user friendly for pharmacists, GPs and patients. The new NHS MUR form has now been approved for use by pharmacy contractors.



### What changes have been made?

The version 2 form has been reduced down to two A4 sheets and the key details, including the Action Plan, required by GPs are all present on the first page - the *Overview page*. Clinical codes for 'MUR done by community pharmacist' are included on the form to facilitate recording in GP's clinical systems.

The second page - the *Consultation record* - is primarily for use during the discussion with the patient; copies of this page will not normally be forwarded to GPs, as all the key details will be listed on the *Overview page*.

When there are no recommendations within the Action Plan that need to be considered by the GP, then a copy of form need not be sent to the GP. In this circumstance the pharmacy contractor will notify the patient's GP that an MUR has been undertaken within a month of the MUR having been completed. The notification will indicate that the GP can request copies of the completed MUR form(s) from the pharmacy.

### Where can you get more information?

[www.psn.org.uk/mur](http://www.psn.org.uk/mur)

Overview page

NHS Community Pharmacy Medicines Use Review & Prescription Intervention Service				Sheet of	CONFIDENTIAL															
<b>Patient:</b> <input type="checkbox"/> For information only – no action required <input type="checkbox"/> Follow your actions agreed below <input type="checkbox"/> Please note the recommendations made to your GP This is your copy of the form. You may wish to show it to other health care professionals.		<b>GP:</b> <input type="checkbox"/> For information only – no action required <input type="checkbox"/> Please consider the recommendations proposed below A copy of the consultation record sheet can be obtained from the pharmacy if required. Clinical codes: Medicines Use Review done by community pharmacist: 4byte:88MF Version 2:88MF Clinical Terms Version 3:4a4ue-SM2466-GR:198391000000102																		
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Review type: Annual MUR <input type="checkbox"/> Intervention PRIR <input type="checkbox"/> Review initiated or requested by: Pharmacist <input type="checkbox"/> Patient <input type="checkbox"/> Other: <input type="text"/>		Consulted by: Oral <input type="checkbox"/> Written <input type="checkbox"/> Location of review if not in pharmacy: <input type="text"/> Add discussion grades for this MUR: Yes <input type="checkbox"/>																		
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Overview page This review is based on information available to the Pharmacist held on the pharmacy Patient Medication Record system and from information provided by the patient																				

